

Effective Integrated Business Service Teams



Aspiration

Personal Mastery

- What do I need to learn about?
- What relevant knowledge do I have?

Shared Vision

- How will our ISBT help employers?
- How will our ISBT help job seekers?

Conversation

Mental Models

- Can I imagine making plans with my ISBT?
- Can I imagine someone in an apprenticeship?

Reflective Dialogue

- Do I have regular meetings with my ISBT?
- Do I have informal conversations with members of my ISBT?

Understanding

Systems Thinking

- How will I make sense of this complex work?
- How do relationships impact our work?

The Fifth Discipline
by Peter Senge

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