

Illinois workNet Update

Supporting the Technology Road Map of WIOA
Implementation
August 12, 2015



Illinois
Department of Commerce
& Economic Opportunity
Bruce Rauner, Governor



Topics

Illinois workNet's role to provide, coordinate, and integrate services for program success:

- What's Available Now
 - Customer, employer, and partner resources, guidance and tools to support
 - Youth Services and Career Services Adults and Dislocated Workers
 - WIOA certified training programs
 - Providers
 - Demand Occupations
 - WIOA-funded sites management and public access
- What in Process Now
 - WIOA Policy and Board Certifications
 - Building off DEI
 - WIOA pre-application
 - Dashboard integrated services and teams
 - Personalized Career Planner

What's Available Now

www.illinoisworknet.com



The screenshot shows the homepage of the Illinois WorkNet Center website. At the top left is the logo with the text "beta" above it. A search bar is located at the top center. On the top right, there is a language selector for "Spanish" and links for "Log In | Sign Up". Below the header is a navigation menu with the following items: "Explore Careers", "Training & Credentials", "Qualify for Jobs", "Job Openings & Recruiting", "Network & Connect", "Layoff Assistance", and "Updates & Help". The main content area features a large heading: "Reach Your Career, Training & Employment Goals". Below this is a section titled "Get started with user guides:" which contains five portrait photos of diverse individuals, each with a corresponding guide title: "Get Started In This Site", "Find the Right Job", "Find Training", "Find Laid Off Worker Resources", and "Fill Job Openings". At the bottom of the screenshot, a black banner contains the text: "Open access to career, training and employment resources, services, and tools for all citizens, employers, and workforce and education partners."



- Create resumes
- Complete Employment 101
- Take and save Career Interest Surveys
- Prepare your resume
- Market your skills and credentials
- Find and apply for jobs
- Prepare for interviews
- Attend events
- Connect to service locations and referrals
- Network with social media



- Career Pathways, wages and trends
- Explore, plan for, and select a training program
- Get the job, keep it, and grow in a career

Area	Icon	Resource and tools ...
Explore Careers		To explore careers, their skills and interests, and to plan for their future or job/career transition.
Training & Credentials		Plan and participate in training opportunities and connect to financial support to become qualified in your career field.
Job Openings & Recruiting		Help job seekers get a job and to help employers recruit and hire.
Qualify for Jobs		Get real life experiences and understand employer expectations to become prepared to demonstrate how your experience, skills, and credentials qualify you for a job.
Network & Connect		Reinforce connections to help you get into, and stay, in your chosen career field.
Layoff Assistance		Help individuals impacted by a layoff through job or career transition, as well as provide employers the legal requirements for reporting layoffs and resources to voluntarily help employees impacted.
Updates & Help		Additional guides and work support resources to help people meet their employment and training goals.



Explore Careers**	Training & Credentials**	Qualify for Jobs**	Job Openings & Recruitment**	Network & Connect**	Layoff Assistance**	Updates & Help**
Skill & Interest Surveys	Training Programs	Job Skills Guides	Illinois workNet JobFinder	Event Calendar	Company Layoff Search	News & Updates Quick Start Guide
Careers, Wages & Trends	Apprenticeship Opportunities	Digital Literacy Guides	Illinois JobLink	Illinois workNet Service Finder	Recovery Step Guide	Download & Print Materials
Labor Market Information (LMI)	Adult Education Opportunities	Prepare Your Resume	Featured Employers	Student & Trade Connections	Rapid Response Layoff Reporting & Services	disabilityworks
Employment 101	Employer-Based Training Programs	Marketing Your Skills	Start a Business	Social Media Guide	WARN Reporting & Services	Veteran's Guide
Planning Your Career	Credentials	Job Qualifications Videos	Recruiting & Hiring	Networking for Success	Trade Layoff Reporting & Services	jobPrep Mobile App
Career Exploration Videos	Planning & Financing Training	Job Qualifications Resources	Employer Hiring Credits	Networking Videos	Layoff Assistance Videos	Success Stories
Career Exploration Resources	Training & Financial Aid Videos		Employment & Hiring Planning	Networking Resources	Layoff Assistance Resources	FAQ
	Training & Financial Aid Resources		Job Searching & Hiring Videos			Glossary
**User Guide are available from the home page and all main navigation pages. Additional topics will be added as content is developed.			Employment & Hiring Planning Resources			Managing Your Work Success Work Success Support Videos Work Success Support Resources



Connect to WIOA Programs and Core Partner Services

Disability Employment Initiative (DEI)



Career, Employment and Training Services for Persons with a Disability.

Summer 2015 Youth Guide



The Illinois workNet Youth Guide is quick and easy to use. With the school year over, it's a great time to start thinking about what you can do with your summer. Use this guide to learn how to prepare for a job, apply for a job, be smart with your money, and plan for the future.

JTED-SNAP Program



Get information related to the JTED-SNAP Employment and Training Program.

Adult Education



Adult education, literacy, and English as a Second Language programs.

disabilityworks



Helping individuals with disabilities achieve their training and employment goals.

Re-Employment Services



Unemployment insurance, re-employment services including job matching, and labor market information.

Illinois Pathways



Education and career information in high demand industries...

JobPrep App



The jobPrep app helps individuals achieve their career goals, all from the convenience of a smartphone! Whether you're at home or on your way to a job interview, get the help you need when and where you need it with the jobPrep app.

Illinois workNet Center



Helping individuals, employers, and education and workforce partners achieve their training and employment goals.

WIOA Works for Illinois



Information about Workforce Innovation and Opportunity Act funded programs in Illinois.

Rehabilitation Services



Employment, education, and independent living opportunities for individuals with disabilities.

WIA/WIOA Policies



Access DCEO WIA/WIOA Policy Documents.



Connect to WIOA Programs and Core Partner Services

Discovering Manufacturing in Central Illinois



Manufacturing career and training information for north-central Illinois.

Illinois Workforce Data Quality Initiative



Illinois' Workforce Data Quality Initiative (WDQI) brings together and analyzes a subpopulation's demographic characteristics, employment history, and employment services data. WDQI and ILDS allows a clear and empirical way to measure and predict circumstances and demands that will result in a more educated workforce and a more prosperous Illinois.

Demand Driven IT (NEG) Partner Guide



The purpose of the Job-Driven National Emergency Grant (NEG) Project is to train and place eligible dislocated workers in high-demand Information Technology occupations and employment. All LWDAS are eligible to apply.

Illinois Open Educational Resources



IOER provides you with one-click access to open, standards-aligned educational content. IOER currently has more than 200,000 open and available learning resources.

Illinois Department of Employment Security



The Illinois Department of Employment Security (IDES) is your direct link to Illinois workforce services: job placement and referrals, unemployment insurance, employment and training programs, career and labor market information, payroll tax filing, and more!

Illinois Community College Board (CCCB)



The Illinois Community College Board (CCCB), as the state coordinating board for community colleges, administers the Public Community College Act in a manner that maximizes the ability of the community colleges to serve their communities.

Illinois Talent Pipeline Management



Illinois Talent Pipeline Management (ITPM) Grantee Guide page is for grantees to access archived webinars, materials, FAQ, and more.

Layoff Assistance Tools



Tools and information to recover from and report a job layoff.

Accelerated Training for Illinois Manufacturing



Training and credentials in high-demand occupations.

Illinois Department of Human Services



The Illinois Department of Human Services (IDHS) helps Illinois families achieve self-sufficiency, independence and health to the maximum extent possible. IDHS improves the quality of life of thousands of Illinois families by providing an array of comprehensive, coordinated services.

Work-Based Learning for Partners



Information on implementing work-based learning for education and workforce partners.

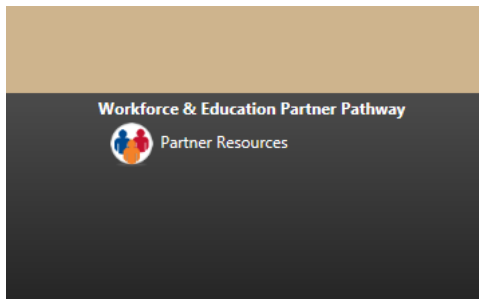
NEG Disaster Recovery Guide



National Emergency Grant (NEG) Project Disaster Recovery Partner Guide

Partner Guides

Linked from the footer, bottom of the site.



The screenshot shows the 'Workforce and Education Partner Resources' page. At the top, there is a navigation menu with links for Partner Programs, Partner Tools, Setup & Training, Helping Individuals, Helping Employers, Partner News & Events, and Resource Searches. The main content area is titled 'Workforce and Education Partner Resources' and includes an 'Announcements' section with several recent posts: 'Illinois Talent Pipeline Management Grantee Guide', 'Disability Employment Initiative (DEI) Partner Guide', 'Incumbent Worker Tracking System (IWTS) Guide', 'Libraries, Volunteers, Schools and Other Organizations Who Help People Achieve Career, Training, and Employment Goals', and 'Summer 2015 Youth Guide Available'. Below the announcements is a 'Program Guides for Partners' section with a note that the program pages provide information specifically for partners. At the bottom of the page, there are four icons representing partner organizations: Illinois Workforce Data Quality Initiative, Demand Driven IT (NEG), Information Technology, and Illinois Open Educational Resources. On the right side of the page, there is a calendar for August 2015 and a 'Broaden Your Network Webinar' announcement.



WIOA Approved Training Programs



WIOA Approved Training Programs

These training programs are Workforce Innovation and Opportunity Act (WIOA) approved. Local Workforce Development Boards have identified them as programs that are qualified for WIOA-funded training. One of the requirements for many of these programs is that they lead to high demand occupations in Illinois. Use the searches below to review options for:

- WIOA eligible training programs approved by Local Workforce Development Boards.
- Training positions offering the WIOA approved training programs, and
- Demand occupations identified by Economic Development Region (EDR).

Start Your Search

Search Type and Mode: **Training Programs** Search

Local Workforce Development Area: **Illinois** Keywords:

Job Family and Related Occupations: Select a Job Family to view Occupations.

City or Zip Code: Page Size: 25 Results per page

City or Zip Code: within 10 Miles

Sort Order: Training Cost

Search Reset

Found 5448 results. Select up to 10 results to compare. [History](#)

Accounting Specialist
Black Hawk College
6600 34th Ave, Moline, IL 61205 [Map](#)
Cost: **\$12,180.00**
Time: **64 weeks / 16320 hours**
Goal: **Associates Degree**

Nursing Associate Degree
Black Hawk College
6600 34th Ave, Moline, IL 61205 [Map](#)
Cost: **\$14,140.00**
Time: **64 weeks / 16320 hours**
Goal: **Associates Degree**

Health Information Management (HIM)
Black Hawk College
6600 34th Ave, Moline, IL 61205 [Map](#)
Cost: **\$9,275.00**
Time: **64 weeks / 2288 hours**
Goal: **Associates Degree**

Start Your Search

Search Type and Mode: **Demand Occupations** Search

Keywords: Region:

SOC Code: Career Cluster:

If a SOC Code is entered, all items other than region will be ignored.

Page Size: 25 Results per page

Search Reset

Found 367 results. Select up to 10 results to compare. [History](#)

Advertising Managers
Advertising and Promotions Managers
SOC Code: 112011
Region: Statewide

Aerospace Engineers
Aerospace Engineers
SOC Code: 172011
Region: Statewide

Agricultural Inspectors
Agricultural Inspectors
SOC Code: 452011
Region: Statewide

Agricultural Products Graders and Sorters
Graders and Sorters, Agricultural Products
SOC Code: 452041
Region: Statewide

Agricultural Scientists
Soil and Plant Scientists
SOC Code: 192013
Region: Statewide

Agricultural Worker Supervisors
Foreline Supervisors of Farming, Fishing, and Forestry Workers
SOC Code: 451011
Region: Statewide

Air Traffic Controllers
Air Traffic Controllers
SOC Code: 512021
Region: Statewide

Aircraft Mechanics
Avionics Technicians
SOC Code: 492091
Region: Statewide

Aircraft Mechanics
Aircraft Mechanics and Service Technicians
SOC Code: 491011
Region: Statewide

Airplane Assemblers
Aircraft Structure, Surface, Rigging, and Systems Assemblers
SOC Code: 512011

WIOA/Illinois workNet Centers, Affiliates, and Community Partners



Illinois workNet Service Finder

The Service Finder identifies locations in Local Workforce Development Areas (LWDA) that offer services through Illinois workNet Centers, affiliates, and other community partners. You will find locations that offer Workforce Innovation Opportunity Act (WIOA) services and can identify them by the use of the WIOA icon. Use this search to find a location where staff are able to assist you in finding resources for your job search, career preparation, and release for work support such as financial aid, child care, and much more.

For employees, connect to Business Service Teams (BST), which include services for hiring and placement, labor market information, and employee training. This is a free service for Illinois residents and employees.

Choose the type of location: Business Service Team (BST) City County Statewide

Choose how to search: City Zip Code County Statewide

City: Keyword:

Radius: 10 Miles

Search

Illinois workNet Centers

This is your Illinois workNet Centers based on the location you entered. Additional locations near you are listed below.

LWDA 7 - Chicago Workforce Center - Pflum
2700 W. 126th
2nd Floor
Chicago, IL 60628
Monday, Tuesday, Wednesday, Thursday, Friday 8:30 AM-4:30 PM
Organization Website

LWDA 7 - Arlington Heights Workforce Center
722 Arlington Road
2nd Floor Research Center
Arlington Heights, IL 60005
Monday, Tuesday, Wednesday, Thursday, Friday 8:30 AM-5:00 PM
Organization Website

LWDA 7 - Maywood Workforce Center
1701 South 1st Avenue
Suite 10
Maywood, IL 60153
Monday, Tuesday, Wednesday, Thursday, Friday 8:30 AM-5:00 PM
Organization Website

LWDA 7 - Chicago Heights Workforce Center
202 S. Halsted St.
AT&T Building, Suite 148
Chicago Heights, IL 60412
Monday, Tuesday, Wednesday, Thursday, Friday 8:30 AM-5:00 PM
Organization Website

My Sites Reports Dashboard

Location Name:

Keyword:

Advanced Filtering Options
[Apply Filters](#) [Clear](#)

Search by ID
Display per page: 25 [Add a New Site](#)

LWIA	Site Name/Address	WIOA Funded	Active	Type	Visible to Public	Site Status
7	1000 Jobs A Knock At Midnight 400 W 76th Street Suite 206 Chicago, IL 60620-1640 View Map	No	Yes	Other	Yes	Approved Edit
7	A Safe Haven, LLC 2049 W. Jarvis Chicago, IL 60645-2367 View Map	No	Yes	Other	No	Approved Edit
7	A Safe Haven, LLC 3821 N. Winchester Chicago, IL 60647-7097 View Map	No	Yes	Other	No	Approved Edit
7	A Safe Haven, LLC 7355 N. Damen Chicago, IL 60645-2311 View Map	No	Yes	Other	No	Approved Edit
7	A Safe Haven 2750 W. Roosevelt Rd. Chicago, IL 60608-1094 View Map	No	Yes	Other	No	Approved Edit
1	A Safe Place 2710 17th St. Suite 100 Zion, IL 60099-1563 View Map	No	Yes	Other	No	Approved Edit
7	A.E.R.O. Special Education Cooperative 5957 W. 87th Street Oak Lawn, IL 60453-1100 View Map	Yes	Yes	Other	Yes	Approved Edit
22	AARP Foundation/SCSEP 3307 Wabash Suite 6 Granite City, IL 62040-3900 View Map	No	Yes	Other	Yes	Approved Edit

My Dashboard – Customers

Global tools available to everyone:

1. My Bookmarks
2. Employment 101 – Career, Training, and Job Search Plan, Assessment, and Certificate of Completion
3. Resume Builder
4. Career Interest Surveys
5. Programs Participating in:
 - ATIM
 - SYEP
- My Notes**
- Messages**

** Coming Soon

The screenshot shows a user dashboard for 'Chelsea'. The main content area is divided into five numbered sections:

- 1. My Bookmarks:** Lists 1000 jobs with links to 'High School Career Plan...', 'Illinois workNet Center...', 'Technical Skills', 'How to Apply Military S...', and 'Office Administrator I - L...'. Includes an 'Add New' button and '6 of 21 See All'.
- 2. Employment 101 G:** Features a 'WIOA' badge and a 'Your guide and resources for training and employment' section. Includes links for 'Pre-assessment', 'Guided approach and complete planning tool', 'Career and Training Research', 'Job Search Organizer', 'Achieve Your Goals Notes', 'SMART Plan', 'Post-assessment', and 'Certificate of Completion'.
- 3. Resume Builder:** Offers to 'Create, save, and share your resumes'. Includes links for 'Resume Templates', 'Cover Letter Templates', 'Portfolio Builder', and 'Interview Tools'.
- 4. Career Interest Surveys:** Encourages users to 'Find careers that match your skills and interests'. Includes links for 'Interest Profiler', 'SKILLS Profiler', 'Work Importance Locator', and 'Career Cluster Inventory'. Source: Illinois Career Information System (ICIS) brought to you by Illinois Department of Employment Security.
- 5. Accelerated Training for Illinois Manufacturing:** Promotes 'Start and return to all of your program tools' including 'ATM Application', 'Personalized Training and Employment Plan', and 'Services and Training Completed'.

At the bottom right, there is a 'Summer Youth and Community Employment Program' section with links for 'Start and return to all of your program tools', 'SYEP Application', 'Pre and Post Assessments within SYEP', 'Employment 101 activities', and 'Certificate of Completion'.

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Customers - My Assessments

Customers can see their results from Assessments they have taken within Illinois workNet all in one area.

- Skills & Interests Surveys
- Employment 101 Pre-/Post-Assessment
- NOCTI 21st Century Skills Assessment
- Observational Assessment
- Worksite Evaluation

The screenshot shows a user dashboard for 'Chelsea' with a 'WIOA' badge. The main content area is titled 'You Can Take These On Your Own (Self-Accessed Assessments)' and lists several assessment categories:

- Skill and Interest Survey Results:** 'Career Exploration - Identify careers that match your skills and interests. Learn More' (includes CIS logo).
- Employment 101 Pre-/Post-Assessment Results:** 'Earn A Career Development Certificate - Complete the assessments in the guide to earn your certificate. Learn More' (includes Employment 101 logo).
- Need A Career Advisor/Instructor To Get Started (Partner Initiated Assessments):**
 - NOCTI 21st Century Skills Assessment Results:** 'Earn a NOCTI 21st Century Skills Certificate. There is normally a cost associated with completing this assessment. But it is free when taken through Illinois workNet partners. Learn More' (includes NOCTI logo).
 - Observational Assessment Results:** 'Teachers/Instructors use this tool to give students feedback about their workplace skills using a similar approach as an employer. Learn More' (includes Observation Assessment logo).
 - Worksite Evaluation Results:** 'Worksite supervisors use this tool to give interns and youth feedback about their workplace skills while on the job. Learn More' (includes Worksite Evaluation logo).

My Dashboard – Partner Tools

Partner Tools – Option Only Shows for Partner Accounts

- Customer Groups
- Incumbent Worker Tracking System (IWTS)
- Services Locator Administration
- NOCTI Administration
- Event Calendar Administration

MORE COMING SOON!

- *Observational Assessment*
- *Worksite Evaluation*

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Account Benefits for Partners

Being an Illinois workNet partner is free and open to organizations who, as a part of their services, help individuals, employers, or other service organizations achieve their career, training, and employment goals. All organizational staff can setup a partner account and access guides and tools for free.

Organizations will:

- Benefit from great resources and tools so you won't have to "reinvent the wheel."
- Save time and money.
- Enhance your customer services and community outreach.
- Use no-cost online guides and training to help your staff, volunteers, and partners.
- Be part of a network of professionals.

Ways to Integrate Illinois workNet:

- Advertise Local Services & Events
- Marketing Materials
- Resource Rooms
- Job Clubs
- Training & Workshops
- College & Career Readiness
- Local Website Setup

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What's in Process Now

www.illinoisworknet.com



WIOA Policy App

Plan has been completed and WIOA partner advisory committee formed to work with DCEO and workNet team to provide ongoing feedback and develop the public access to new policy format:

- Read, print, follow policy and access all related documents and websites.
- Use the policy guide, glossary, and contacts.

DCEO manages policy:

- Adds, updates, tracks, uploads documents, and provides guidance.

The screenshot displays the Illinois Workforce Policy website. At the top right, there is a circular orange button labeled "WIOA". The main content area is divided into four sections:

- Policy Chapters and Sections:** A list of policy chapters and sections, each with a checkbox. The list includes "Policy Chapter" and "Section Name" repeated multiple times.
- Search:** A search box with the text "Search by key words" and a placeholder "Enter key word(s)".
- Alphabetical Index:** A list of letters from A to Z, with "X-Z (See All)" at the bottom.
- Archive:** A section for "See all replaced and resinded policies" with a "2015" link and an "All Prior" link.

The website header includes the title "Illinois Workforce Policy" and a navigation menu with links: "Policy Home", "Timeline and Follow", "Attachments & Forms", "Glossary & Acronyms", "FAQ", "Templates", "Contacts", and "User Guide".

WIOA Local Board Certification Process App

Plan has been completed and WIOA partner advisory committee formed to work with DCEO and workNet team to provide ongoing feedback and develop the public access to new policy format:

- The public interface will provide screens to view board members for each LWIA and submit online nomination form.

WIOA Local Board Certification Process App

Plan has been completed and WIOA partner advisory committee formed to work with DCEO and workNet team to provide ongoing feedback and develop the public access to new policy format:

- The public interface will provide screens to view board members for each LWIA and submit online nomination form.
- CEO, board staff, and DCEO manage board member information and composition.

Reason for Submission	Business (20% of Board Membership)	Workforce (20% of Board Membership)	Education & Training	Government & Economic/Community Development (30%)	Other
Community Development	Business	Workforce	Education & Training	Government & Economic/Community Development	Other

Last Name	First Name	Submitted Date	Role(s)	Status	Start Date	End Date
XXXXXXXXXXXXXXXX	XXXXXXXXXXXXXXXX	11/15/1999	Business	Approved	11/15/1999	11/15/1999
XXXXXXXXXXXXXXXX	XXXXXXXXXXXXXXXX	11/15/1999	Other	Pending	11/15/1999	11/15/1999
XXXXXXXXXXXXXXXX	XXXXXXXXXXXXXXXX	11/15/1999	Education & Training Workforce Government & Economic Development	Approved by CEO	11/15/1999	11/15/1999
XXXXXXXXXXXXXXXX	XXXXXXXXXXXXXXXX	11/15/1999	Community Development	Removed	11/15/1999	11/15/1999
XXXXXXXXXXXXXXXX	XXXXXXXXXXXXXXXX	11/15/1999	Business	Denied	11/15/1999	11/15/1999
XXXXXXXXXXXXXXXX	XXXXXXXXXXXXXXXX	11/15/1999	Business	Expired	11/15/1999	11/15/1999
XXXXXXXXXXXXXXXX	XXXXXXXXXXXXXXXX	11/15/1999	Business	Fully Approved	11/15/1999	11/15/1999
XXXXXXXXXXXXXXXX	XXXXXXXXXXXXXXXX	11/15/1999	Business	Fully Approved	11/15/1999	11/15/1999
XXXXXXXXXXXXXXXX	XXXXXXXXXXXXXXXX	11/15/1999	Business	Fully Approved	11/15/1999	11/15/1999
XXXXXXXXXXXXXXXX	XXXXXXXXXXXXXXXX	11/15/1999	Business	Fully App	11/15/1999	11/15/1999

Building Off DEI

Integrated services for individuals with disabilities. One of the goals is for the processes and tools are to be integrated in day-to-day local WIOA activities beyond the end of the grant period

- Online pre-WIOA starter and complete application
 - Populates IWDS application
 - Career Planners access applications through workNet and can update them.
 - Customers see, submit and return to application.
- WIOA pre-application
- Dashboard integrated services and teams
- Personalized Career Planner

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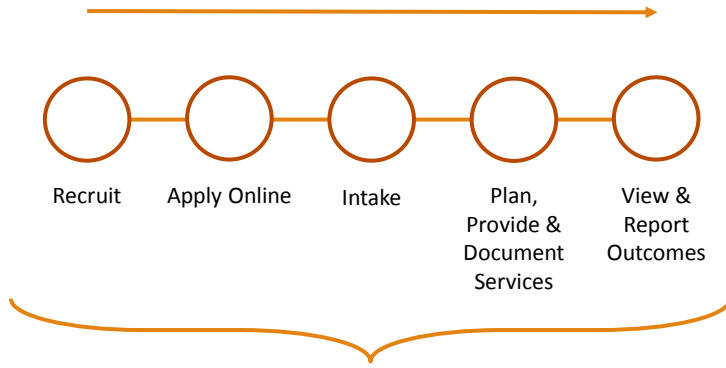
The DEI program goal is to increase outreach and services to individuals with disabilities to achieve career, training and employment goals.



Staff-assisted WIA services are **provided and coordinated** through the regions' integrated network of partners using DEI tools in Illinois workNet.



High Level Overview of Online Tools



Use Illinois workNet tools to:

- Communicate with partners and customers
- Facilitate and report DEI activities

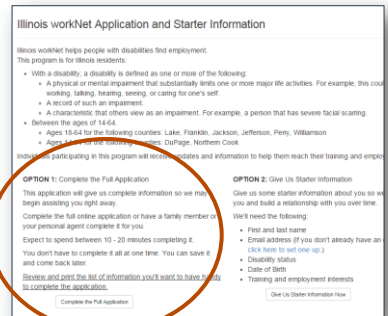
Scenario 1: Anna's Story



Anna is a female with a disability in LWIA 25.

She received a DEI flyer and went to the DEI customer website (www.illinoisworknet.com/aboutdei).

She decided to complete the full online application because she needs a job and support services to help her take care of her daughter.



Scenario 1: Anna's Story



Intake



Dan, a DEI Career Planner in LWIA 25, uses his DEI dashboard along with his daily tasks to ensure all DEI customers are assigned to integrated resource teams.

This allows his regional partners to:

Intake and Services Section	Count	Percent	Loss Rate	Pass Rate
1. DEI Customers Pool				
Source: IWDS				
Eligible PWD Pool	0			
Marked as DEI (Without DEI application)	0	0%		
Does Not Want To Participate	0	0%		
Source: Online Application				
Incomplete Application	6	600%		
Completed Starter Application	1	100%		
Completed Full Application	1	100%		
Total Eligible Customers and Submitted Applications	1	100%	0%	0%
2. Enrolled DEI Customer Ticket to Work Status				
Customer Does Not Have A Ticket	2	100%		
Status is Not Set	0	0%		

- View information for specific customers, such as assessments, training plans, job search plans, etc.
- Identify services that are or have been provided to the customer.
- Communicate with the customer and other partners for the purpose of helping the customer reach their career, training and employment goals.

Dan looks at the completed application and sees Anna submitted the online application.

Scenario 1: Anna's Story



Services

Services that are entered into IWDS and Illinois workNet populate the DEI Dashboard.



Options: Have IWDS Access

- Complete Guided Application for Anna and enter services into IWDS.
- Have Anna stay at the customer level in IWDS (no application) and enter services through Illinois workNet.*

3. LWIA Staff Assisted Services		Count	Percent
Customer That Do Not Have WIOA Services		0	0%
Career Services		0	0%
Employment	These customers have received training services/guidance.	0	0%
Financial Ass	These services are documented in IWDS if the customer is enrolled in IWDS. If the customer is not enrolled in IWDS, the count is stored in IWN and saved in IWDS as a case note.	0	0%
Training		0	0%
Work and Trai		0	0%
Exited Without Services		0	0%
Total Services		0	0%
4. Integrated Partner Services		Count	Percent
Not Set		0	0%
Integrated Resource Team		0	0%
Co-enrolled Partner		0	0%
Exited Without Services		0	0%
Total Partner Services		0	0%



Options: Do Not Have IWDS Access

- Enter services through Illinois workNet.

Definitions let you know where the system is pulling information and what is included in the count.

* Note: Financial Asset Development and Integrated Resource Team are entered at the customer level in IWDS. These services are local services for LWIA 1 and 25.

Scenario 1: Anna's Story



Communication Services Provided

Partners enter services, referrals, notes and reminders through Illinois workNet.



Dashboard Customers Teams Reports

Profile Services/Referrals/Notes/Reminders

First Name: Anna
Last Name: Sample
Email: nteiger@anna_slucwd.com
Iwds User Id: 2748908

Show: All Results Option: Add

- Add
- Service
- Referral
- Note
- Reminder

Add a Referral

Date *

Select a Referral

- Select a Referral
- Child Care
- Disability Resources
- Financial Assistance
- Food and Nutrition
- Health care
- Housing/Shelter
- Immigrant
- Re-Entry
- Transportation
- Veteran Resources

Add a Note

Date

Select a Note

- Select a Note
- Assessment
- Background
- Exit
- General
- Individual Employment Plan
- Individual Service Strategy
- Monthly Contact
- Placement
- Post-Exit Follow-up
- Training
- Two Way Communication

Message Only
 Email Only
 Both a Message and Email
 Do Not Show Customer

Add a Reminder

Wed Jul 08 2015

Subject

Select Reminder Date

Select a Reminder

- Select a Reminder
- Wired
- Customer
- Myself and Customer

Send reminder as:

Message Only
 Email Only
 Both a Message and Email

Add a Service

Date *

Select a Service

- Select a Service
- Career Services
- Co-enrolled Services
- Employment Services
- Training
- Work and Training Support Services

A Web Page

Dashboard Customers Teams Reports

Profile DEI Progress Assessments Services/Notes/Referrals/Reminders Timeline

Save All Updates On This Page

Enrollment Status: Enrolled

Ticket to Work Status: Customer Does Not Have A Ticket

Career Goals: Select up to 3 careers (BOC Codes)

Career Cluster: Manufacturing

Career Pathway: Production

First Career Choice: Metal and Plastic Processing Workers

Second Career Choice: Welding and Soldering Machine Operator

Third Career Choice: Tool and Die Maker

Services: Service History

This person is registered in IWDS and requires WIDA services to be entered through IWDS.

Status	Service	Provider	Status	Status Date	Start Date	End Date
Completed	Career Planning	John A Logon	Completed	07/14/2015	01/14/2015	07/30/2015
Completed	Financial Asset Development	John A Logon	Completed	07/14/2015	01/14/2015	07/30/2015

Which of the following topics have been covered in Financial Asset Development?

- Use of beneficial tax provisions;
- Individual development accounts;
- Work Incentive and Benefits counseling;
- Coordinator/CWIC and Work Incentive Navigation;
- Managing money and credit;
- Self-employment;
- Home ownership;
- Other;

Training: List employment training completed while enrolled in DEI.

WIDA: This person is registered in IWDS and requires WIDA training to be entered through IWDS.

Status	Service	Provider	Status	Status Date	Start Date	End Date
Completed	Full/Model Class Size Training	John A Logon	Completed	07/14/2015	01/14/2015	07/30/2015

Add Other Employment Training



Mock-up: DEI Progress

Qualify: List industry recognized credentials earned while enrolled in DEI.

This person is registered in IWDS and requires credentials to be entered through IWDS.

Status: Credentials have not been to be entered into IWDS.

Add Other Credentials

Employment: Employment History

Before enrolled in DEI: List employment history from application.

Add entry before enrolled in DEI

Taco Bell View/Update
Goodwill View/Update

Since enrolled in DEI: Add entry for jobs after enrolled in DEI

Current Employer(s): Dickey-john View/Update

Employment History: Show Cole Roofing View/Update

Save All Updates On This Page

Thank you!

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each business day by workNet team.



Illinois
Department of Commerce
& Economic Opportunity
Bruce Rauner, Governor

